

CAPITA

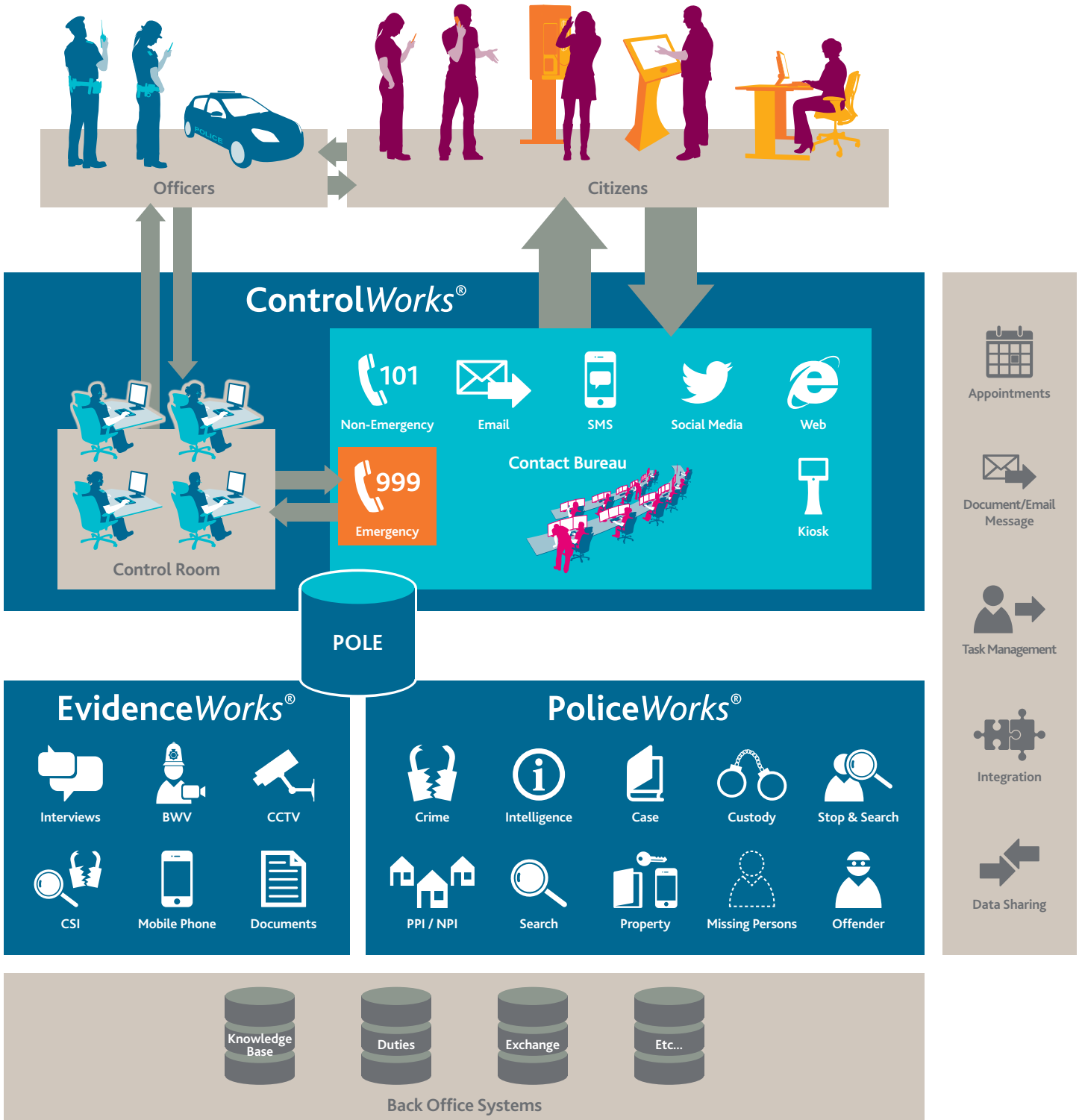
Integrated Operational Policing



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Integrated Operational Policing from Capita brings together key, market-leading products to provide a single, integrated platform to support public contact, policing response and investigative activity.

- Quick and effective decision making
- Multi-channel public contact
- Integrated communications
- Fully mobile deployment
- Single source of POLE data
- Secure storage of digital evidence
- Workflow engines supporting multiple key operational processes
- Exchange of data with partner agencies



Contact, Response and Investigation from a single integrated platform

Capita has been a supplier of mission-critical solutions to law enforcement agencies for over 30 years and continues to invest and develop our solutions, in concert with our extensive client base, to ensure that they support our clients' evolving operational requirements.

Whether deployed as a single suite or as individual solutions the Integrated Operational Policing platform from Capita provides:

- Multi-channel public contact and integrated communications
- Incident and event management tools to inform the most appropriate response based on Threat, Harm and Risk assessment
- A single POLE data store integrating operational policing processes
- Secure storage and access controls to all digital evidence and media
- Data sharing with partner agencies
- Configurable workflow and decision making tools
- A fully mobile-capable platform



ControlWorks®

Transforming Public Contact, Control Room and Incident Management operations in a multi-channel, modular and mobile platform with deep integration with supporting data sources and supporting systems.

EvidenceWorks®

Secure, open and scalable solution for the management of Digital Evidence for UK Criminal Justice agencies including the capability to ingest, catalogue, store, analyse and share media from multiple sources.

PoliceWorks®

An Enterprise Operational Policing Platform designed to support all key operational policing business functions from a single application with a single POLE store for integration of data in all modules and external supporting systems.

SmartWorks®

Enterprise mobile data platform for policing fully integrated with the most comprehensive range of connectors to operational police systems, deployable on any leading device – smartphone, tablet or laptop, delivering a common user experience reducing training costs and insulating clients from technology changes.

DSX ICCS

Integrated communications hub for all communications including digital trunk and analogue PMR radio systems, call handling systems, digital and analogue telephony, CCTV, voice recorders, intercom systems, door locks and alarms.

CommsWorks™

A single, integrated platform for multichannel communications to allow our clients to take full advantage of both the voice and data capabilities that the next generation networks will provide together with social media and text-based contact.

AdvantageDigital

Citizen self-service app and portal integrated with operational policing systems for crime reporting, appointment management and case progress monitoring.

IdentityWorks®

Integrated workflow and biometric management of police and court bail processes.

Mobile Technology Managed Services

ESN transition programmes, device deployment logistics, training, disposal and ongoing asset management for handheld and vehicle computing and radio devices.

OriginDMS

A comprehensive and flexible Duty Management System, designed specifically to meet the needs of UK policing. It allows duty planners and resource managers to ensure that they have the right number of people, with the right skills, in the right place at the right time.



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www.capita.com/sectors/police-and-justice

