

Supplier name:

Capita Business Services Limited

Publication date:

4th August 2022

Commitment to achieving Net Zero

Capita Business Services Limited

Has committed to achieving Net Zero emissions by 2035.

Baseline Emissions Footprint

Baseline Year:	2019
Additional Details relating to the Baseline Emissions calculations	None

Baseline year emissions

EMISSIONS	TOTAL Tonnes CO2e
Scope 1	7,286
Scope 2 Market Based	10,625
Scope 3	
Business travel	11,882
Upstream transportation and distribution	1,164
Downstream transportation and distribution	9,722
Commuting	5,879
Waste generated in operations	31
Total Scope 3	28,678
Total Emissions	46,588

2020 Emissions Reporting

Reporting Year:	2020
EMISSIONS	TOTAL Tonnes CO2e
Scope 1	7,941
Scope 2 Market Based	9,842
Scope 3	
Business travel	3,273
Upstream transportation and distribution	1,210
Downstream transportation and distribution	15,238
Commuting	4,274
Waste generated in operations	24
Total Scope 3	24,020
Total Emissions	41,802

Current year emissions

Reporting Year:	2021
EMISSIONS	TOTAL Tonnes CO2e
Scope 1	6,779
Scope 2 Market Based	8,167
Scope 3	
Business travel	1,991
Upstream transportation and distribution	0
Downstream transportation and distribution	12,503
Commuting (Includes revised calculation for homeworker energy use)	12,569
Waste generated in operations	20
Total Scope 3	27,083
Total Emissions	42,029

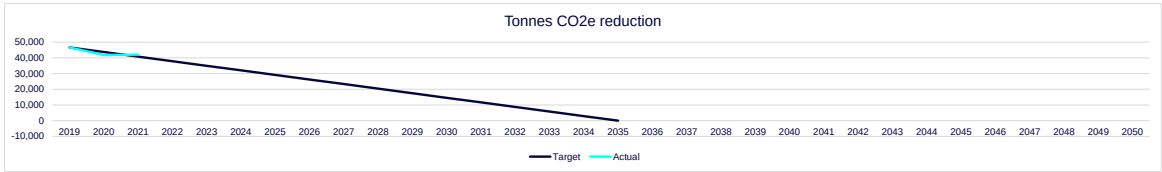
Emissions reduction targets

In order to continue our progress to achieving Net Zero, we have adopted the following carbon reduction targets.
1.5C GHG reduction targets verified by SBTi

Net zero carbon by 2035, target in process of verification by SBTi

We project that carbon emissions will decrease over the next five years by 28% against base year ahead of our 1.5C GHG science based targets to:-	Tonnes CO2e
	33,544

Progress against our net zero target can be seen in the graph below:



Carbon Reduction Projects

Completed Carbon Reduction Initiatives

The following environmental management measures and projects have been completed or implemented since the 2019 baseline. The carbon emission reduction achieved by these schemes equate to a 9% reduction against the 2019 baseline and the measures will be in effect when performing the contract which is:-

Tonnes CO2e

4,193

- Move to virtual meetings using Microsoft Teams
- LED lighting
- Heating ventilation and air conditioning (HVAC) efficiency upgrades
- Energy reduction program – switch off policy, what runs, runs when needed only.
- 33% of fleet transitioned to EV or Hybrid
- Where work circumstances allow, employees given options for flexible working model to reduce accommodation requirements

In the future we hope to implement further measures such as:

- Migrate multi tenanted properties we occupy to 100% renewable electricity.
- Improve efficiencies in electricity and gas consumption.
- Ongoing optimisation of building energy use and ensuring longer term strategies for building heating decarbonisation.
- Improve data and reporting to improve accuracy of carbon accounting.
- Reduce business travel emissions by greening our fleet and increase use of online meeting tools. Transport emissions will fall as cars, trains and planes produce less carbon.
- Engage with supply chain to ensure suppliers set science-based carbon reduction targets and commit to net zero. Monitor top 200 supplier emissions annually
- Reduce commuting emissions after change in reporting methodology (2021)

Declaration and Sign Off

This Carbon Reduction Plan has been completed in accordance with PPN 06/21 and associated guidance and reporting standard for Carbon Reduction Plans.

Emissions have been reported and recorded in accordance with the published reporting standard for Carbon Reduction Plans and the GHG Reporting Protocol corporate standard^[1] and uses the appropriate Government emission conversion factors for greenhouse gas company reporting^[2].

Scope 1 and Scope 2 emissions have been reported in accordance with SECR requirements, and the required subset of Scope 3 emissions have been reported in accordance with the published reporting. This Carbon Reduction Plan has been reviewed and signed off by the board of directors (or equivalent management body).

Signed on behalf of the Supplier:**Name and Job Title:**

Michelle Delices, Chief Operating Officer

Date:

4th August 2022

^[1] <https://ghgprotocol.org/corporate-standard>

^[2] <https://www.gov.uk/government/collections/government-conversion-factors-for-company-reporting>

^[3] <https://ghgprotocol.org/standards/scope-3-standard>