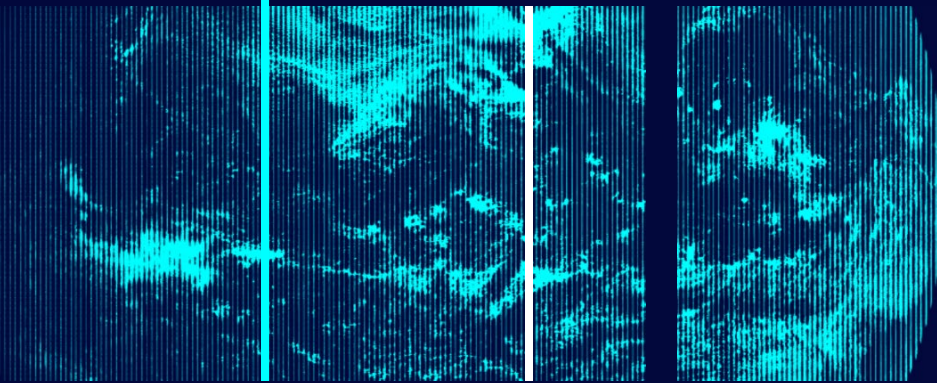


## Distribute public funds fast

Fully managed grants live within 48 hours



Getting the right public funding to those in need is important at any time, but critical when supporting the nation through the current health crisis.

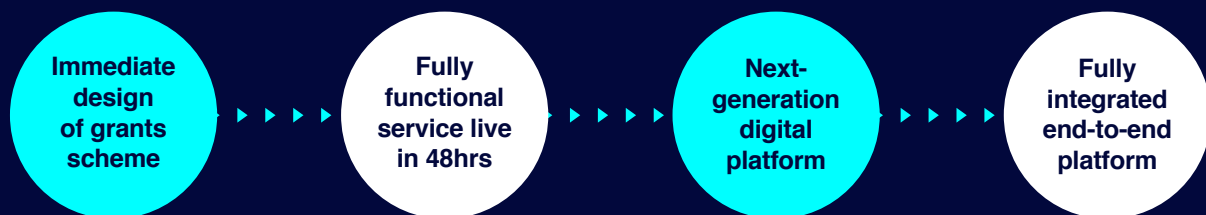
To keep society moving, grant distribution needs to be fast, accurate and efficient - both for the applicant and for those managing the schemes.

Capita is uniquely placed to help. Using over a decade of experience, we can design, develop and stand up a fully functional service in 48 hours:

- Launch bespoke grant disbursement schemes in days
- Protect against fraud with sophisticated anti-fraud tools
- Significantly reduce operational costs
- Increase grant application success

### Fully automated, assured service

Faster disbursements can be optimised in May 2020 with our next-generation automated digital platform, Grantis, with full end-to-end automation available in August.



- Service design
- Delivery strategy
- Engagement plan
- Assessment criteria
- Due diligence plan
- Evaluation strategy

- Online eligibility checks
- Digital application form
- Support centre
- Manual fraud checks (Spotlight)
- Award grants
- Analytics and compliance data

- Faster disbursements from May
- Automated eligibility checks
- Automated workflows
- Spotlight due diligence
- Appeal management
- Report real-time performance

- From August
- Omnichannel bot support
- Full workflow automation
- Automated payments
- Rich data for analysis
- GIS integration

**Foundation to ensure successful delivery**

**Funds get to those who need them**

**Operational efficiency**

**Success transparency**



## How Capita helps

With extensive experience of high volumes of applications, eligibility criteria and multi-channel operations, we offer end-to-end processing for funds disbursements.

Whether for grants, compensation or incentive payments, we support the process from registration, assessment and verification stage to handling queries, payment and appeals.

Featuring back-office automation and customisable reporting, our fully managed solution uses automation and data imports from multiple sources for automated data validation and faster applications.

The repeatable digital platform makes it easy to implement future funding programmes including Covid-19 emergency rescue plans.



## Fast, assured and effective for grant-makers

Our solution makes designing and activating bespoke grants easy, reducing the administrative burden. Reduced manual processing delivers greater transparency and fewer errors in the system, whilst ensuring a larger number of compliant applications. You'll benefit from improved reporting of outcomes, whilst reducing fraud risk and cost.

## Easy, automated experience for applicants

By making it easier and more efficient for applicants to access the grant application process online, you ensure a vastly improved user experience and a higher proportion of successful, eligible applications.

## Why we're uniquely placed to help

- 15 years of application-to-payment fund disbursement experience, ensuring financial support reaches the right people.
- We currently disburse over £14 billion of public sector funds each year for a variety of organisations.
- From energy efficiency schemes to student grants, we've worked with local and central Government bodies on schemes of all sizes.
- Our fraud prevention on the GreenDeal scheme earned us a Cabinet Office Gold Award.
- As the largest UK-based provider of business process outsourcing, we're ideally placed to deliver a stable, high-quality service.
- We can move the UK Government to the forefront of grant disbursement innovation with our next-generation digital grant management solution, Grantis, grounded in the Cabinet Office's Grant Centre of Excellence Framework.
- Access our services on the approved supplier on the Crown Commercial Service - Grants and Programmes Services Framework RM949.

To discuss how we can support your requirements please contact Markus J Becker at [Markus.Becker@capita.com](mailto:Markus.Becker@capita.com)

Find out more about Capita's solutions to support society in the current health crisis at [capita.com](https://www.capita.com)

