

Remote clinical coding

Taking the strain in a time of crisis

During a public health crisis, such as the current COVID-19 pandemic, continuing to **collect information** about the **number of cases and deaths in the UK's hospitals** is **crucial** to successfully fighting the disease.

The flow of data from hospitals into the **NHS's secondary care reporting (SUS) system** – clinical coding – is **essential** to gaining a national picture of the impact and spread of COVID-19 and **how effectively patients are being treated**.

But the **pandemic is making it much harder** to carry out clinical coding, as the **number of people needing care increases, activity increases, new facilities are created** and the **number of healthcare professionals available to treat them goes down**. There's **less time and fewer resources** to gather the data **needed to stay compliant**.

Here to help

We can relieve the pressure to **deliver high quality clinically coded data** during a time of enormous strain, and **allow you to focus on what you do best – deliver high quality healthcare to vulnerable patients**.

What are the **operational benefits** of Capita's remote clinical coding service?



It **strengthens** existing coding teams



Is **fully digital** – quick and easy to implement



Reduces hospitals' administrative costs



Enables healthcare professionals to **focus on delivering care**

What are the **reputational benefits** of Capita's remote clinical coding service?



Produces **high quality** coding



Provides **peace of mind** that data is consistently and continuously produced during difficult times



Improves the accuracy of clinical coding, which enhances Trusts' performance and reputations overall

We're the largest independent supplier of clinical coding services to private healthcare providers and the NHS – we clinically code more than 350,000 episodes of patient care annually.

Let us take care of the back office while you focus on the front line.