Delivering better education outcomes

Get in touch

For more information on how we can support your journey to success, speak to our education experts.

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Capita

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Supporting your journey to success

Capita understand your education challenges – from on-boarding new schools to that all important improvement in student performance. Our solutions are helping Trusts, Local Authorities and Schools to raise standards and reach their full potential.

We help deliver better educational outcomes through:

- **Centralised IT services** - enabling Trusts to achieve cost-savings through economies of scale.

- **Digital Safety solutions -** ensuring pupils have secure access to learning resources from any device.

- **EdTech devices & learning spaces -** providing the latest innovations to enable collaborative learning beyond the classroom.

- **Cloud and collaboration applications -** helping to enhance the student and teacher learning experience.

- **IT managed and support services -** taking care of the IT environment so Trust leaders can focus on achieving educational outcomes.

- **SEND -** delivering learning provision for students of all abilities to achieve their full potential.

500,000

Delivering internet access to 500,000 school children in Scotland.

Capita in education

1 million
spam emails prevented from entering school systems per month.

90,000
EdTech devices managed daily.

40 billion
internet hits per month protected against malicious websites.

200
engineers providing local technical support.

80,000
Proactively monitor and safeguarding over 80,000 young people.

600+
Enable collaboration via cloud platforms in 600+ schools.

380,000 pupils and teachers

30+ Years
experience working in the education market

lives impacted through Europe's first and largest education cloud.

Case Study:

Making a difference to 29,000 students classroom experience

Overview

Ormiston Academies Trust is one of the largest Multi-Academy Trusts in the UK, educating 29,000 pupils across 38 academies. As new academies joined the Trust they all had disparate ICT environments and various ICT suppliers in place. The Trust leaders required a flexible ICT solution that enables academies to procure ICT quickly and easily and gain an ICT support service that met their bespoke needs.

We provide the Trust with an ICT services framework agreement which offers every academy the opportunity to procure hardware, software or managed services as-well-as project support to meet their local needs and budgets.

In six of the academies we deliver an ICT managed service, remotely monitoring and managing their ICT infrastructure on a daily basis. The managed service support is enhanced with access to an online and telephone service desk.

What's involved?

The ICT partnership with the Trust ensures safe and practical use of ICT for students and staff across all academies and their communities. The approach is building a foundation to allow teachers to introduce innovation and achieve better outcomes with students.

Through the ICT services framework, every academy has the opportunity to procure hardware, software, services or project support to meet their requirements. Through access to a dedicated sales contact the academies can gain advice and guidance on the best technology for their academy. The framework does not remove the ICT from the academies teams but provides extra technical support when required.

We pro-actively work with the Ormiston Academy Trust to deliver ICT improvement projects, enhancing academies ICT provision, including new wireless, servers, storage and e-Safety solutions. A dedicated service engagement team meet

with the Trusts leadership team regularly; ensuring the ICT is working operationally and also to discuss ICT strategy and introducing innovations to the academies.

Impact

The use of ICT in teaching and learning is improving across all academies. Ormiston Academies Trust leadership team are able to focus on the strategic ICT vision of the Trust while we ensure the ICT support and requirements of each academy is working seamlessly.

Academy leadership teams are benefiting from an ICT service that works, enabling them to focus on achieving outcomes and providing teachers with confidence to introduce innovation into the classroom and enhance the students learning experience.

Case Study:

Impacting the lives of 380,000 pupils and teachers through Europe's first and largest Education Cloud

Overview

Capita provide an innovative area-wide ICT service to 1,100 schools in Northern Ireland, at the heart of which is Europe's first and largest education cloud solution. The service provides schools with flexibility, innovation and tools to enable access to online and traditional learning resources, equipping schools to lead the way with pioneering EdTech solutions in teaching and learning.

At the centre of the solution is the Capita Education Cloud, which integrates public and private cloud services with local school based resources – providing a secure ICT environment.

Whats involved

Locally based delivery teams monitor, manage and support the ICT service and school ICT infrastructure, from system and network monitoring to operations management, foreseeing issues and proactively resolving them to ensure minimal disruption to the teaching and learning environment.

A core element of the cloud service, is Capita's My-School, a web based platform that delivers personalised learning and single-sign on to school based services, applications and systems. Capita

also provide a unique, secure wireless solution for schools, delivering the highest level of online safety to pupils and teaching staff, while providing the freedom to access learning and appropriate online resources.

Impact

The service is continually delivering industry leading learning and teaching opportunities including:

- Learning without boundaries from any device with an internet connection 24/7.

- Provision of the highest levels of Online Safety while improving the choice of devices and learning resources.

- On-going improvements that support collaboration and communication between schools.

- Secure and easy access to a range of learning resources and platforms.

- Minimal disruption to teaching and learning with pro-active monitoring and management of school ICT infrastructure, resolving issues before they impact the classroom.

- Investing in the development of new solutions to provide the latest technologies as they emerge in the education market.

Capita continue to work in partnership with C2k and the Education Authority to deliver, manage and extend the range of new and emerging technology services provided to schools.

A team of education specialists offer added value services to promote the use of ICT in schools and engage with the education community, this is achieved through an annual awards programme, quarterly innovation forum meetings with education stakeholders.

Case Study:

Creating a new state-of-the-art IT environment for students and teachers

Overview

Trinity Academy, part of the Cathedral Schools Trust is benefitting from a new modern, state-of-the-art building and facilities. Due to be complete by August 2021, the project is taking place in a phased approach, with temporary classrooms in place and some lessons being held at one of the Trusts local primary schools.

What's involved?

Building upon the partnership we have with Cathedral Schools Trust, we are working in partnership with the Trust and Academy leadership teams, and the construction company overseeing the project, to deliver an ICT environment to meet the needs of the temporary classrooms and also to design a solution for the new building in the future.

Across a 5 year period we will be supporting the project with IT infrastructure, network solutions and educational devices for the temporary classrooms and the IT services for the new building.

We are delivering an IT service that enables teaching staff to deliver lessons using technology as they will be in the new school building – with a reliable and secure infrastructure, including remote access to enable students and staff to connect to learning resources from any location.

Impact

The IT in the temporary classrooms is enabling the academy to continue to deliver teaching and learning with no disruption. By working with the Trust, Academy and the construction company, the IT design is complimenting the building and the specific requirements of the academy.

Throughout the new build journey, we are working as a trusted partner to the Academy, understanding their unique requirements and advising on future innovations.

What's next?

We will continue to deliver the IT infrastructure as the building project progresses, in partnership with the Academy we will ensure that the IT compliments not just the building, the Academy culture and ethos but will also be a state of the art, technologically advanced and future proofed environment allowing the seamless ability of IT to complement the highest of standards the Trinity Academy has for its growing numbers of students and staff.

YPO 'ICT Managed Service for Education and WPS (000982)' framework.

We are formally appointed to deliver technology and education services for education authorities through this framework adding value for our Multi Academy Trusts, Local Authorities and Schools..

By providing; sourcing, procurement, management, installation and maintenance across a range of IT, network, telecommunications, software and Schools managed services, not only will schools and Multi-Academy Trusts benefit from less duplication and ultimately reduce waste, save costs and increase efficiency, essentially the framework also reduces procurement time that schools can use to focus on the curriculum and teaching.

YPO®

Education Services and Solutions

We're all about excellence in education, creating better outcomes and making things easier for our customers. It's central to everything we do.

With our expertise and thirty years' experience of the education landscape, we not only have a deep understanding of the challenges facing Multi-Academy Trusts, Local Authorities and Schools in raising educational standard in education, but this expertise is applied by the talent across our business in combination with technology, insight and analytics to keep our clients ahead of change and more efficient than ever.

Managed Services to MATs, Individual Schools and Local Authorities

Packaged and bespoke IT managed support services to keep schools running efficiently.

Educational pedagogy and School Improvement Services

From school improvement and governor services, online safety, SEND Support and mental health and wellbeing consultancy services from Capita Entrust and MIS support for Capita SIMS our services are aimed at driving sustainable education improvement, raising standards and providing educational excellence.

Modern Workplace for Education

Our modern workplace for education is designed specifically with the student experience in mind to enable effective collaboration & wellbeing.

For more information on our range of services including IT consultancy, strategic planning and professional services visit capita.com

Our services and solutions are designed to support excellence in education, to create better outcomes and make things easier for our customers. It's central to everything we do.

Entrust
Educational Impact

Local Authority/MAT

Improve learning outcomes for students

Deliver cost savings and ensure governance and compliance

Plan, Train and CPD

Education Insights, Predictive Analytics and BI

21st Century Managed Services (Core, Edge, BYOD and Cloud)

Unified Interoperability + APIs

| Networks and WiFi | Cloud | WAN | ePortfolio | ActiveE Learning |

Student/Staff Identity, CX Experience and Engagement

Students

Staff

Capita Software
SIMS Suite