

Cyber security: five Capita facts

We're all human. We create weak passwords because strong ones are hard to remember. And sometimes we get hooked by phishers. Then we expect experts to look after things, but forget that they're human too.

At Capita, it's this insight – that human vulnerability affects everyone – which drives our approach to cyber security. We then combine that with our knowledge of processes and technology to deliver deeper levels of protection

Here are five things you might not know about our cyber skills and three reasons to talk to us today.



01.

We adopt global security standards



Working to global security standards like **NIST** and **ISO27001**, we follow the best frameworks and methodologies when it comes to Cyber & Information Security.

02.

Our security is everywhere



1m

Financial firms, utilities, government departments, health and education providers, plus countless businesses turn to us for protection. That includes **blocking one million spam emails** every month from entering school systems.

spam emails blocked every month in schools



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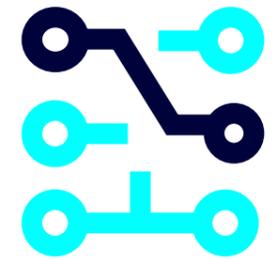
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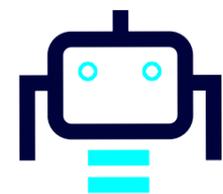
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03. We understand your business processes



We're one of the **world's largest BPO vendors** and an expert in all manner of business processes. That means our protection really is end to end, regardless of the systems and workflows used.



3.5 million unfilled cyber security jobs by 2021

04. Our experts are ready now

By the end of 2021 there will be **3.5 million unfilled cyber security roles**. Our global team and two cutting-edge Security Operations Centres can fill that gap.

05.

We understand human vulnerabilities



Through accident or design, human behaviour is still the main security threat. And that includes the expectations put on security experts. So **we look deeper** for the flaws to deliver a better level of protection.



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Why talk today?

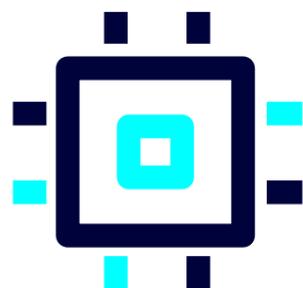
400%



increase in COVID-19-related cybercrime activity – including fake World Health Organization websites, job ads and personal protection equipment offers.¹

46%

of the UK now works from home and the greater reliance on the cloud and remote devices means additional work for security teams.²



66%

of IT and security professionals say that their organisations are unprepared to recover from a cyber attack.³

¹ UK National Fraud & Cyber Security Centre

² Office of National Statistics: Coronavirus and homeworking in the UK

³ Ponemon Cyber Resilient Organisational Study

Discover more >

If you would like to learn more about how we can help you, please visit our website.

Find out more