

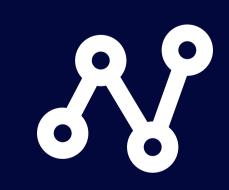
be standing in your way...







Cultural: Siloed working and thinking.



**Technological:** Hard-to-navigate legacy IT infrastructure.



#### It's time to overcome those challenges

By now, you'll understand why **levelling up data literacy** throughout your local authority is vital.

Your data sharing projects must consider the right **people, processes** and **technology. Here's how:** 



# People

Get the right people involved at the right time.

## Practitioners

who understand citizens' challenges.

Increase their data literacy by...

Giving them instant access to real-time data in a single view.



### Partners

both internal and external.

Increase their data literacy by...

Allowing secure, integrated access to key data systems on demand.

# Childre

#### Children and families

the people at the heart of your data.

#### Increase your data literacy by...

Identifying and escalating families using crosssystem data dashboards. Supporting case load prioritisation and crisis avoidance through early interventions.

### Strategic leaders

responsible for initiatives, agendas and funds.

Increase their data literacy by...

Giving them an overview on one consolidated platform, so they can evidence informed, strategic decision-making, support current and future strategies, and demonstrate successes to secure funding and positive outcomes.

#### **Project managers**

who keep the project moving forward.

Increase their data literacy by...

Minimising external reporting delays to ensure your data projects are delivered on time.

## O Data analysts

who'll bring your vision to life.

Increase their data literacy by...

Freeing them from time-consuming reporting by fast-tracking data-delivery projects with repeatable toolkits and previously linked datasets across systems. Automating and consolidating processes so they can focus on adding value.

## Processes

Shape your strategy to stay on time and in budget.

Develop your data literacy in processes by...

# Agreeing positive

### outcomes

This encourages stakeholder buy-in, as well as keeping everyone on the same path striving towards the same goal.



# Communicating regularly

This ensures lessons are learned and best practices are shared and implemented, while stakeholders are kept informed along the way.

# 

#### Including proof of concepts

This helps overcome barriers and celebrate successes among the key stakeholders.

# Technology

Use sophisticated tools to gain the insights you need.

Transform your data literacy with features such as...

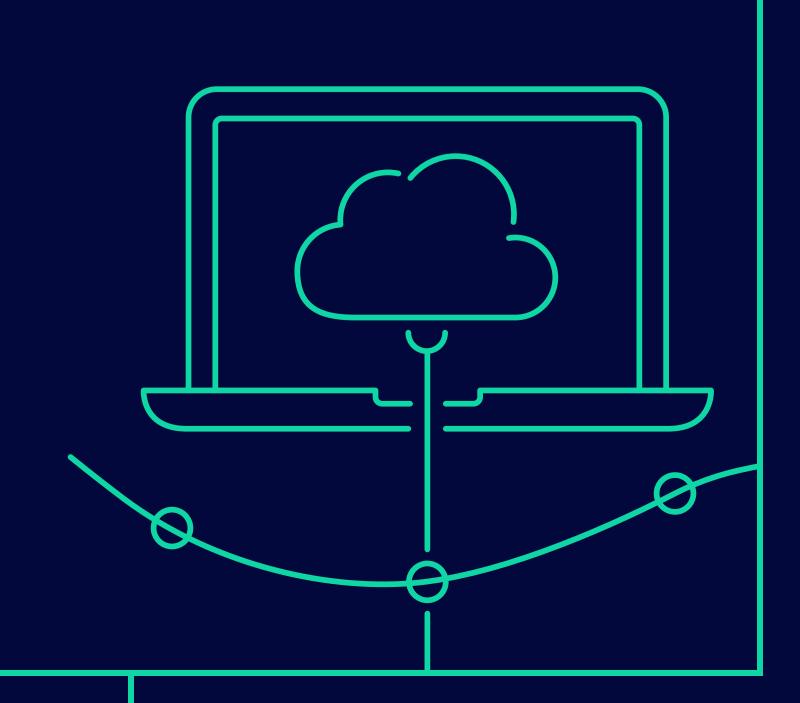
#### Early intervention tools

Identifying vulnerable citizens in real-time, before they reach crisis point. Escalating cases to prevent harm, by highlighting families who need support.



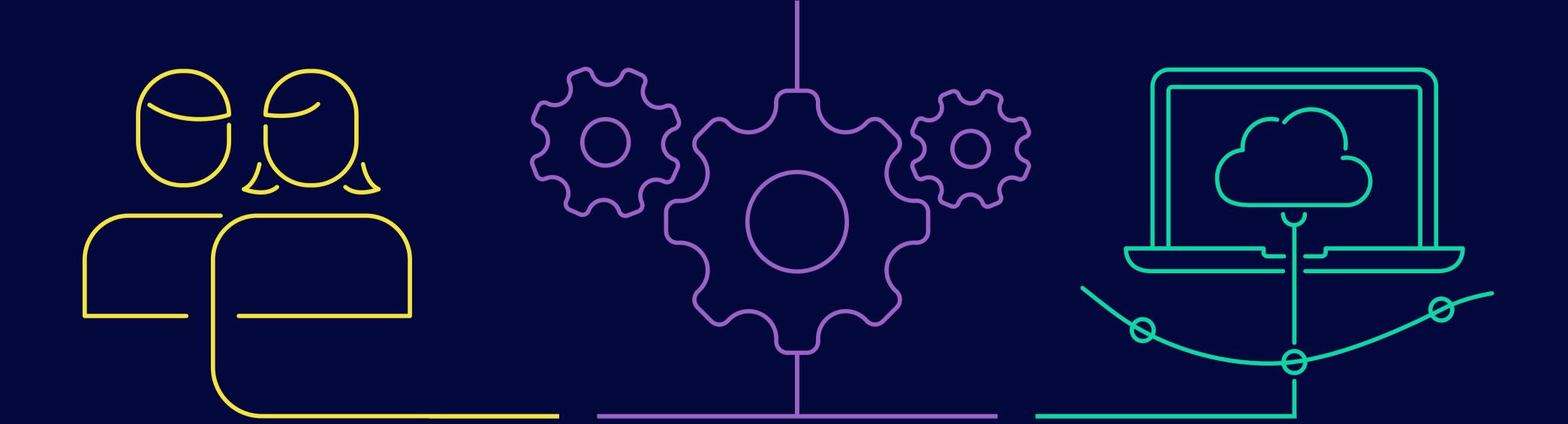
#### **Proactive monitoring**

Proactively monitoring repeated, deteriorating behaviours can help you make steps to change them – and improve outcomes.



# Good data governance

Ensuring your project adheres to compliancy regulations, with real-time data auditing for both professionals and clients.



To successfully bring **people**, **processes and technology** together, you need a platform that combines data from multiple sources to give users a clear, unified view of data.

With Capita's Single View, you can develop your organisation's data literacy and transform citizens' lives – and outcomes – for the better.

Capita's Single View makes it all possible.

Book a demo today

Connect the data. Change the story. Capita's Single View

