# Capita

## Role Profile – Specialist Marker

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#### Purpose:

A specialist marker is responsible for the marking of pupil scripts in accordance with the mark scheme. They will adhere to procedures and scheduled deadlines, which will be marked on-screen using MarkManager, which will be done on a remote basis (at home).

An awareness of subject specific knowledge is necessary to apply the mark scheme. Specialist markers are required to use professional judgement to interpret pupil responses and accurately apply the mark scheme. These activities will be delivered under the direction of a senior marker. Each specialist marker will receive an approximate allocation of specialist items to mark.

Specialist markers can seek to move through the marking hierarchy as they gain further experience of the role

**Experience / Qualifications required** 

- Qualified teacher status with a minimum of one full academic year's teaching (preferably at primary school) or
- o marked national curriculum tests in the last 3 years

#### Specific Responsibilities

- Participate in and complete all mandatory training to the required standard.
- Demonstrate you can apply the mark scheme accurately and consistently and to the required standard through the marking of quality assurance samples.
- Conduct marking in line with processes, procedures and timelines as defined in the agreed marking plan.
- Ensure all deadlines for marking are met.
- Complete administrative tasks as required.
- Maintain confidentiality in all aspects of the marking role ensuring that test security is not compromised.

Requirements

- Can work well under pressure.
- Can meet deadlines.
- IT literate.
- Have a home computer or laptop, which is compliant with our minimum specifications (as detailed in the letter of appointment), a



headset/earphone with microphone and a webcam (integrated or attached).

- Have a reliable broadband internet connection and a private personal email address (not a school or work email address).
- Undertake marker training online, through a training plan covering both e-Learning and virtual classroom sessions.
- Download the Virtual Classroom app to access virtual classroom sessions.
- Can travel where required to complete a right to work check or can travel where required to complete a right to work check or has registered with the Government digital ID service.
- We strongly recommend having a large second screen to display and annotate digital versions of training materials.

### Expectations

- You must respond to all emails and phone calls from both Capita and your team within 24 hours.
- Have personal IT equipment capable of running the on-screen marking system (MarkManager, Tessello, egress, Virtual Classroom, PAG).
- Have relevant malware and appropriate virus protection software.
- Completion of the relevant online training modules.
- Have a suitable internet connection and a personal email account which you do not share with anyone else.
- Ensure confidentiality of Capita, pupils and all materials shared as part of your role as a member of the marking team.
- Undertake all marking activities such as virtual training and onscreen marking in a private place.
- Act always in a way which will not bring Capita, its clients, its employees, and its representatives into disrepute. Do not disclose any information about any aspect of your work with Capita in any way e.g., on forums, social networking sites etc. Please refer to the social media, user security and acceptable use policies for further information.
- Maintain regular contact with your supervisor (as defined in the marking hierarchy) as required, escalating issues as they arise. As well as informing your supervisor immediately if you are not able to complete any aspect of your role to the agreed deadlines.
- Carry out (within reason) other tasks that Capita employees/ representatives give you.
- Participate in the virtual training activities for all allocated marking. You will not be permitted to mark a segment if you fail to successfully complete the qualification for the segment.
- Complete qualification activities online using the mark scheme and marker guidance, contacting your supervisor with any queries, or required feedback.
- Mark pupil responses, at segment level, using MarkManager.
- Mark all segments allocated to you in line with the marking schedule. You may be temporarily stopped on specific segments if your marking is not even across all your allocated segments. Segments may be removed



from your allocation if marking is not completed by the required deadlines.

- Complete your marker feedback form which can be found on the PAG and submit these reports through the portal.
- The email address used to register as a marker cannot be a school or work email address and must be personal.